

# Ely-Bloomenson Community Hospital

328 West Conan Street

Ely MN 55731

Billing Office 218-365-8761

[www.ebch.org](http://www.ebch.org)

## CREDIT POLICY

### NON-INSURED PATIENTS

Balances are due and payable in full within 30 days of receiving your itemized statement. If you are unable to pay in full, we recommend borrowing the balance from a commercial lending institution. We also accept Visa, Mastercard & Discover. If payment in full is still not possible, please call to set up a monthly payment program. If you become eligible for a program through the State of MN, please let us know.

### INSURED PATIENTS

We will bill your insurance carrier(s) as a courtesy to you. After your insurance company(s) has processed your claim, the remaining balance is due within 30 days. If a payment in full is not possible, please call to set up a monthly payment program.

### ALL PATIENTS

Monthly statements will be sent to all patients until the account is paid in full. A balance that indicates “**pending**” on these statements denotes that your insurance company has not processed this claim yet. A balance that indicates “**balance due**” on these statements denotes that this amount is patient responsibility.

When an account becomes **past due**, our credit policy allows us to either seek judgment from conciliation court, or refer past due accounts to a collection agency or to an attorney for collection. Any additional expenses for such action will become the responsibility of the guarantor. All accounts accrue finance charges at a rate of 6% annually.

If you are a privately-insured or self-pay patient your bill includes state imposed health care taxes totaling 2%.

The Hospital has an income based Charity Care Policy. If you would like an application please contact the Ely Hospital Billing/Business Office and we will send you a copy or print a copy from our website.

To make an online payment visit us at: [www.ebch.org](http://www.ebch.org) and click on ‘ONLINE BILL PAY’

**“WE ACCEPT VISA, MASTERCARD & DISCOVER”**